

THOMPSON & ASSOCIATES
QUALITY/ENVIRONMENTAL CONSULTING & TRAINING SERVICES

ISO9001:2000 (QMS); ISO14001:2004 (EMS); AS9100 (AS); TS16949 (QMS)

Education and Training of Management and Employees
Internal Auditor Training
“Hands On” Internal Auditing
Systems Development for Third Party Registration

Quality Costs Identification, Measurement and Reporting.

Continuous Improvement Education and Training

Lean/Kaizen/5S/Value Stream Mapping Education and Training

Statistics/SPC/Machine Capability/Measuring Systems Analysis

Quality Problem Solving and Root Cause Analysis

Supply Chain Management

ASQ Certification Refresher Courses

Supplier Certification and Maintenance

Seven-Step Problem Solving Method

OTHER SERVICES

NADCAP Systems Development & Compliance.

Restriction of Hazardous Substances (RoHS) Education, Training and Compliance
Systems Development

Thompson & Associates
James O. Thompson, Principal
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Biography

James O. Thompson: Over 30 years experience in Quality Assurance and Operations Management with focused experience in ISO9001:2000, EMS14001, AS9100, NADCAP Compliance, Statistical Process Control, Total Quality Management, Cost of Quality, Supplier Certification, RoHS Compliance, Strategic Quality Planning and Six Sigma Concepts.

Education: BS Industrial Management, MBA, MS Quality Systems, ASQ Certified Quality Manager, Quality Engineer and Quality Auditor. CPA (Not Licensed in New Hampshire).

Thompson has extensive experience in Quality Assurance, Operations Management and General Business, due to many years in Electro-Mechanical Device Manufacturing. This includes electronic components, electronic power supplies, switches for commercial aircraft, machined aircraft components, home appliance manufacturing and bearings. The last 25 years of experience has been in the Aerospace Components Manufacturing, for Commercial and Military Aircraft, primarily bearings, for supplying bearings to such companies as Boeing, Sikorsky, Pratt Whitney, Honeywell and others.

Thompson retired recently after working for NMB USA, (the New Hampshire Ball Bearing USA Parent Corporation) as Corporate Manager of Quality and Environmental Systems, This involved support of ISO 9000 and ISO14001 Systems for USA and Foreign travel to companies owned by the NMB USA Parent, Minebea of Tokyo, Japan. It required extensive education and training of Senior Management and Employees of the companies he supported within the corporate structure.

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